



## Our Promise to You

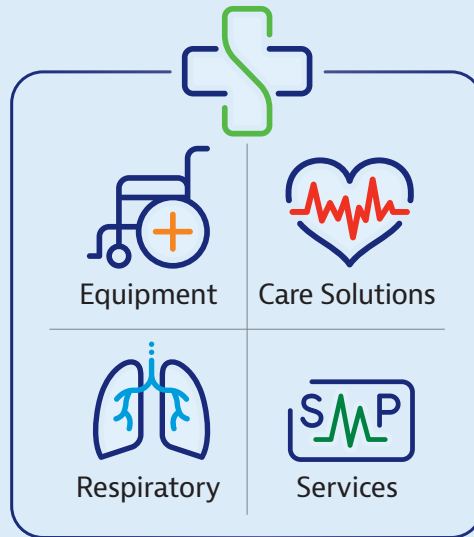
- Dedicated account representatives who understand the unique needs of assisted living facilities & home-care environments.
- Consistent communication throughout the order process
- Quality equipment from trusted manufacturers
- Flexible delivery scheduling around resident routines
- Responsive customer service for urgent requests

We're here to make your job easier, your residents' lives safer, & more comfortable.



Questions? We're ready to help.

610.644.1370 | [smartmedgroup.com](http://smartmedgroup.com)  
info@smartmedgroup.com



## Who We Are

Smart Medical delivers a fully integrated suite of home-based healthcare solutions.

We've combined medical equipment, respiratory care, clinical staffing, & home accessibility services—into one fast, reliable, & clinically aligned partner.

With unmatched responsiveness, deep clinical expertise, & seamless coordination across the care continuum, Smart Medical makes patient transitions safer, home care easier, & outcomes better.

 **Smart Medical**  
PRODUCTS & SERVICES



3 Pennsylvania Ave.  
Malvern, PA 19355  
P: 610.644.1370  
FAX: 717.399.8128

AGENCY SUPPORT

 **Smart Medical**  
PRODUCTS & SERVICES



## Assisted Living & Home Care Agency Support

Supporting your residents.

Simplifying your workflow.

Specialized solutions for assisted living & home care.



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*"I have never had a bad experience here in the 15+ years I've been using Smart Medical. Absolute fantastic service and wonderful people."*

- Norma P.



# Getting Started is Easy      Equipment & Services      Streamlined Ordering

## For patients & caregivers:

- We partner with social workers, discharge planners, ALFs, home-care agencies, patients & family members
- Discharge & transition support
- Seamless insurance coordination, ordering, billing & delivery
- Most insurances accepted. Medicaid waiver, private pay, financing, & rental options available
- Professional setup & training
- In-room equipment setup
- Staff & resident training
- Caregiver education for home use
- Ongoing maintenance support

## Assisted living facilities:

- Mobility & safety
- Beds
- Bariatric equipment
- Daily living support
- Respiratory & monitoring
- Oxygen
- Staffing



## For home-care partners:

We coordinate directly with families & caregivers to ensure equipment arrives when needed & fits the home environment perfectly.

- Home accessibility solutions
- Bathroom safety
- Bedroom modifications
- Home care staffing



## Home safety assessments available

Our specialists can evaluate resident rooms & home environments to recommend optimal equipment placement & safety modifications.

## We make service & equipment requests easy for busy ALF staff & care coordinators:

**Step 1:** Contact us by phone, email, or fax

**Step 2:** Provide resident/patient details & equipment needs

**Step 3:** We verify insurance & arrange delivery

**Step 4:** Equipment delivered, set up, & training provided

**Orders confirmed the same business day.**



**Have questions? Need help?**  
**Call us anytime: 610.644.1370**  
Your comfort & safety are our top priorities. We're here whenever you need us.